



4-18-05

802 2153
#

Application No. 10/002,745
Response to Office Action

Customer No. 01933

Attorney Docket No. 01703/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO
Serial No. : 10/002,745
Filed : November 2, 2001
For : TECHNICAL SUPPORT SYSTEM
Art Unit : 2153
Examiner : Philip J. Chea

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

This is responsive to the Office Action mailed
January 14, 2005, the term for response to which expires on
April 14, 2005.

Amendments to the Drawings are described on page 2 of this
paper.

Amendments to the Claims are set forth in the listing of
claims which begins on page 3 of this paper. Claims 1-6 are
amended, and claims 7-20 are added.

Remarks begin on page 10 of this paper.

Express Mail Mailing Label

No.: EV 478 459 081W

Date of Deposit: April 14, 2005

I hereby certify that this paper
is being deposited with the United
States Postal Service with
sufficient postage "Express Mail
Post Office to Addressee" service
under 37 CFR 1.10 on the date
indicated above and is addressed
to the Commissioner for Patents,
P.O. Box 1450
Alexandria, VA 22313-1450

N. Sahadeo
Nalini P. Sahadeo

In the event that this Paper is
late filed, and the necessary
petition for extension of time is
not filed concurrently herewith,
please consider this as a Petition
for the requisite extension of
time, and to the extent not
tendered by any form PTO-2038
which may be attached hereto,
authorization to charge the
extension fee, or any other fee
required in connection with this
Paper to Account No. 06-1378.